RheoSense
Simply Precise™

Clariti 2.0.0 Upgrade Guide

Clariti 2.0 uses a new installer, so Clariti 1.x has to be removed before 2.0 is installed. Removing 1.x leaves your databases, reference files and license on the computer, and Clariti 2.0 uses them.

Before you start:

- Close Clariti. You need permission to install software on this computer.
- Optional: back up your data by copying the **C:\ProgramData\RheoSense Clariti** folder to another location. The folder is hidden, so type the path into the File Explorer address bar.
- Setup adds the .NET 10 Desktop Runtime and the Microsoft Edge WebView2 Runtime if they are missing. Most computers already have WebView2. If yours does not, setup downloads it and needs an internet connection.

Upgrade steps:

1. Open Windows **Settings** → **Apps** → **Installed apps** (**Apps & features** on Windows 10), find **RheoSense Clariti**, and select **Uninstall**. Wait until it finishes.
2. Run the Clariti 2.0.0 **Setup.exe**. When Windows asks whether to allow changes, select **Yes**.
3. Select **Install**, accept the license agreement, and follow the prompts until setup is done.
4. If setup asks you to restart the computer, restart.
5. Start Clariti from the Start menu. Open **Help** → **License information** to check that your license is active, then open one of your databases.

What happens to your files:

Stays on your computer	Replaced or removed
• Databases you imported (in the **db** folder). • Reference files (.rsreference) you saved. They open in 2.0. • Your license. No new key is needed. • Audit history. • Reports you saved as PDF files in 1.x.	• The sample databases and the user manual are replaced with the 2.0 versions. • The sample reference file and report template are replaced with the 2.0 versions. • The 1.x report templates are removed. 2.0 has a new report layout. • 2.0 saves reports as .rsrpt files that you can reopen and edit. 1.x PDF reports stay as PDFs.

If something goes wrong:

- **Setup says Clariti 1.x is already installed:** uninstall it as in step 1, then run setup again.
- **Report preview or Save PDF does not work:** install the Microsoft Edge WebView2 Runtime, or ask your IT team to install it.
- **Clariti asks for a license key:** open **Help** → **License information**, select **Copy for sales**, and send the details to RS.Sales@rheosense.com.